

Annual Report

ELDER CARE SERVICES 2019



2518 W. Tennessee Street
Tallahassee, Florida
32304

President's Message

JOCELYNE M. FLIGER, MSW



Elder Care Services' has been addressing the quality of life for seniors in Leon County for nearly 50 years. As it was in 1970, we can only survive and help seniors in Tallahassee and the Big Bend with support from our friends in the community. With the dedication of each individual who contributes in some way to our mission, we are able to keep seniors living happily in their homes, independent, and connected to others. 2019 was a year of many opportunities and big accomplishments.

As a gerontological social worker by education, and a community advocate by passion, I am excited to be at the helm of this fantastic and dedicated organization. Elder Care is a cornerstone of the Tallahassee community and an organization with a history of dedicated services to our area's most vulnerable. Being a part of this agency is fulfilling a life goal of mine- to be able to dedicate my talents and passion to a worthwhile cause at an organization that does it so well. Elder Care is embedded in the social fabric of north Florida and a leader on both the state and national level.

As I am look at these impacts for 2019, I am excited for both where we were last year and where we are headed. None of these accomplishments would be possible without the dedicated staff, critical community partnerships, big-hearted volunteers, and generous donors. Thank you for making our mission of serving seniors and their caregivers possible.

With many thanks,

A handwritten signature in cursive script that reads "Jocelyne Fliger".

Board of Directors

Tom Kirwin, Chair • Keith Bowers, Vice Chair • Jackie Watson, Treasurer • Linda Bianco • Jim Davis • Leslie Dughi • Anita Favors • Victoria Heuler • Alan Keesee • Maribel Lockwood, MD • John Mahoney, MD • Abbey Maurer • Tommy Mills • Duncan Moore • Jay Reeve • Shaia Simmons • Dena Sokolow • Sue Weeks • Merrill Wimberly

Advisory Council

Steve Evans, Jr. • John Hogan • Mark O'Bryant • Garrison Rolle • E. Ray Solomon
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Senior Highlight

Jeff and Jean Smith have been served by the In-Home Services department at Elder Care Services since 2015. Jeff is quadriplegic and has a number of other health concerns including diabetes. His wife Jean is his primary caregiver but she also faces several health conditions making it difficult for her to walk and hear.

A direct care worker comes to their home every morning to help Mr. Smith get up using a lift to place him in his motorized wheelchair. She then fixes their meals for the day and ensures that Mr. Smith's blood sugar is at an appropriate level. This care worker also provides hygienic care for Mr. Smith, including toileting. One day a week they also have an afternoon care worker providing homemaking.

The direct care worker providing morning services for Mr. and Mrs. Smith has been working with them for several years. They have established a close bond that goes beyond her scheduled services. On days off from work she may call and check in on them. When our office closed due to a hurricane, the care worker continued to travel to their home. She wanted to make sure that Mr. and Mrs. Smith had all the necessary supplies for the shut down and were safe before and after the storm. She frequently checks in to monitor Mr. Smith's blood sugar levels and ensure that they have food appropriate for his health condition.

With the high level of care Mr. Smith requires, he would not be able to stay at home without Elder Care Services. Mrs. Smith is not able to lift him to provide hygienic care and without assistance with food their health would suffer. They cannot afford to move into an assisted living facility together. After 40 years of marriage they love taking care of each other and this program helps them enjoy their years together in their home.

*names changed



The Need



in 2018, over 16 million Americans provided unpaid care for someone with dementia. For 66% of these caregivers, the senior lives in the home with them.



The 65+ age group represents 13% of Leon County's total population. This is the fastest growing age group, growing at an annual rate of nearly 6% per year during 2010-2018.



Late-life depression affects nearly 6 million older Americans, yet only 10% of them receive any treatment.

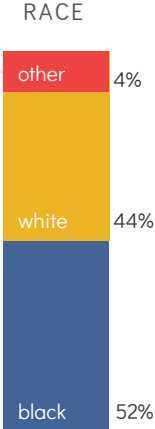
16%

The percentage of seniors in Leon County who live at or below the poverty line

Demographic Breakdown

AGE
We serve seniors aged 55+

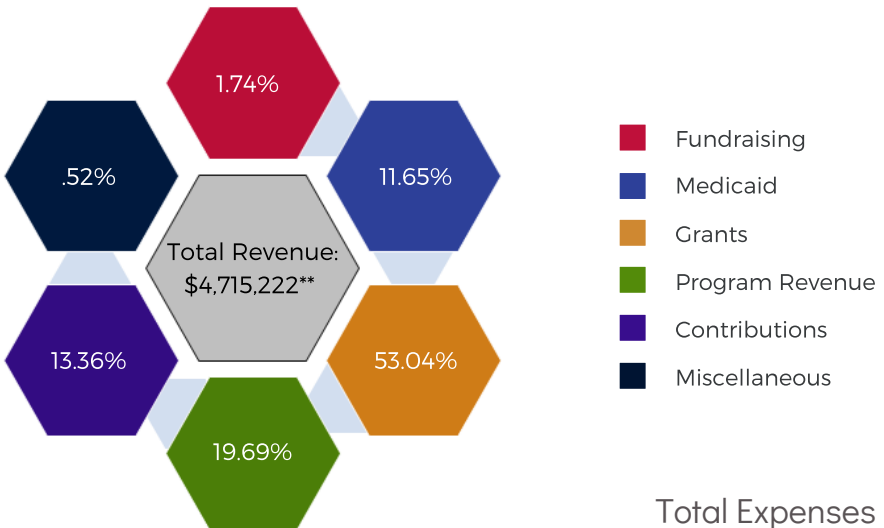
GENDER
66% identify as **female**
34% identify as **male**



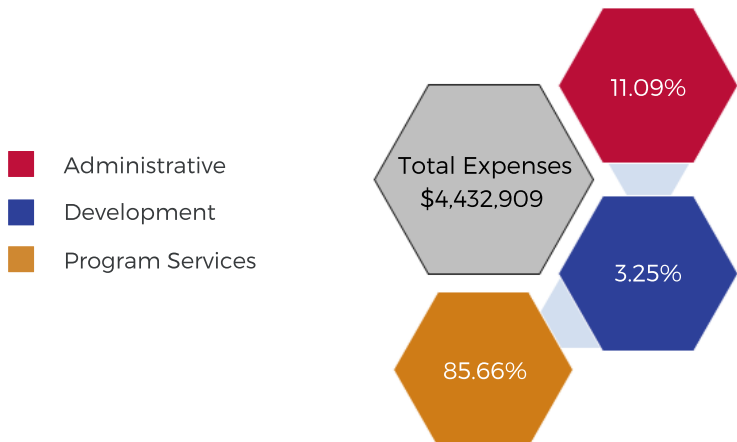
Financial Stewardship

Elder Care Services is able to provide kind and compassionate care due to the persistent grant pursuits, generous donors and many wonderful volunteers. Last year, we received \$503,573 of in-kind revenue to support our organization, which consisted of volunteer time and mileage, the donation of commercial creative design, food, client supplies and building space. We finished 2019 with a solid increase in net assets of \$472,191 since last year.

Total Revenue



Total Expenses



**Elder Care Services, Inc. deducted all non-operating income and investment gains or losses from the Total Revenue calculation.

Our Services



Nutrition Services

Meals on Wheels (hot & frozen) are delivered on weekdays to homebound seniors and to 8 congregate meal sites.



Elder Day Stay

EDS provides continuous care to adults with dementia as well as respite for caregivers. Monday through Friday, 7:30am to 5:30pm.



In-Home Services

In-Home Services care for frail, functionally impaired and homebound seniors as an alternative to nursing home placement.



Senior Volunteer Program

Seniors 55 years or older are placed in vital volunteer roles that enrich the quality of life of the senior and their community.



Senior Outreach Services

SOS Specialists are the first contact for seniors seeking help and may provide material aid as well as answer questions and connect seniors to appropriate resources.

Our Impacts

In 2019, we were able to:

1,114
CLIENTS
SERVED



Provide 120,333 meals to seniors in Leon County, 82,511 were delivered directly to the senior at home.



Care for 69 seniors with cognitive or physical disabilities at our day center



Support 208 seniors with care in their home, including homemaking, personal care, and counseling,



Engage over 1,500 community members with our Senior Volunteer Programs



Distribute 2,584 material aid items & provide 273 seniors with crucial utility assistance



Our Supporters

Partners

Throughout the year, the generosity of our partners sustains our programs through a mix of in-kind and financial support. This support includes everything from event sponsorship to volunteer work - all contributing to our mission of providing community based, compassionate care to seniors in the Big Bend.

AlSCO
American Audio Visual, Inc.
Asker Distributors
Blessed Sacrament Roman Catholic Church
Cade & Associates Advertising, Inc.
Community Human Service Partnership
Deep Brewing Company
Esposito
Eastpoint Beer Company
Faith Presbyterian Church

Oyster City Brewing Co.
Rowland Publishing
Salty Oak Brewing Company
Southern Fields Brewing
Southern Philosophy Brewing Company
St. John's Episcopal Church
Starbucks
Tallahassee Beer Society
Tallahassee Brew Bus
Tallahassee Latter Day Saints
Temple Israel
The German Club of Tallahassee

First Presbyterian Church
Fools Fire Brewing Company
Georgia Beer Company
Good Shepard Roman Catholic Church
Halpatter Brewing Company
Holland & Knight Law Firm
Keith Lawson Services, LLC
Lake Tribe Brewing Company
Local Senior Discounts
New Mt. Zion AME Church
Ology Brewing Company

The Pavilion at The Centre of Tallahassee
The Wine House
Tri-Eagle Sales
Trinity United Methodist Church
United Way of Northwest Florida
United Way of the Big Bend
WCTV News
WTLX ABC 27
Yellow Cab
103.1 The Wolf

Endowment Contributions

Elizabeth O. Clemons Fund
Annie S. Harris Fund
Neora G. Janssen Fund
James M. & Theresa A. Croteau Fund

Tom Longerbeam Fund
Lizanne Moncrief Fund
William H. Moncrief Fund
Elma W. Patronis Meals on Wheels Fund

Our Supporters

Private Contributions

Whether a one time gift or a recurring monthly gift, the private contributions from our humble supporters ensure we have the necessary resources to serve the seniors of our community. We thank you for all you do!

PHILANTHROPISTS CIRCLE (\$10,000+)

Florida Community Care
Charles A. Frueauff Foundation, Inc.

AMBASSADORS (\$5,000+)

Anonymous
Bank of America Charitable
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Gulf Winds Credit Union

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Melanie Lee
Michael and Donna Joyce
Publix Super Markets Charities

CHAMPIONS (\$2,500+)

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Capital City Trust Company
Capital Medical Society Foundation
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Eli Roberts & Sons
Ermine M Owenby, Jr.
Florida Blue
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John R. Pettengill Ability Fund

John Wesley United Methodist Church
Mark and Susan Baldino
Mary Anne Bestebreurtje
Metal Building Services, Inc.
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Ronald W. Flury
Sunshine Health
Tallahassee Ford Lincoln
The Thomas Family Giving Account
Trinity United Methodist Church

Our Supporters

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Capital Regional Medical Center

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Emily Millett
Envision Credit Union
Faith Presbyterian Church
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Florida Association of District School Superintendents

Florida Health Care Association
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Harrison Commercial Properties
Hazel Rosser
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Mutual of America
Nelson Mullins Broad & Cassel
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Pam Nobles
Philip J. Padovano
Premiere Computer Solutions
Radiology Associates of Tallahassee
Randy and Martha Guemple
Ray and Elisabeth Spencer

Rogers, Gunter, Vaughn Insurance, Inc.
Ron and Carolyn Hobbs Family Fund
Searcy, Denny, Scarola, Barnhart & Shipley, P.A.
St. John's Episcopal Church
Tallahassee Fire Department
Tallahassee Memorial Healthcare
Tallahassee Neurological Clinic
Tom Kirwin
Waldock & McConaughay PA
Watson & Associates, CPAs
Wells Fargo
Westminster Oaks Continuing Care

Our Supporters

PROMOTERS (500+)

A Bay Towing & Recovery, Inc.
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Accountants\
Bart and Jennifer Gunter
Bill Phelan
CaliFlo Yoga
Charles and Barbara Allen
Connie and Dale Joyce
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G and S Fence and Deck LLC
Gretchen Jones
Hangar 38
Healing by Nature Senior Care LLC
Health Management Associates, Inc
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Summit Home Respiratory Services
Tallahassee Mah-Jong Ladies
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The Krizner Group
Thomas County Federal Bank
Thomas Parker
Tommy L. Mills
Tspark Enterprises, LLC
U-Vest Financial
Werner Hyundai
Willie and Shaia Simmons



COMMUNITY-BASED, COMPASSIONATE CARE

Elder Care Services is the leading provider of community-based senior care. Since our founding in 1970, we have been driven by compassionate and generous community members. In addition to dedicated professional staff, over 800 individuals give thousands of hours of service each year, from delivering Meals on Wheels, to providing companionship, and supporting events. Together with our community partners, our mission is to improve the quality of life for seniors and their caregivers.

SENIOR ADMINISTRATION

Jocelyne Fliger, President & Chief Executive Officer
Caroline Leitner, HR & Office Management
Ramona Brookins, Chief Financial Officer
Michael Henderson, VP, Nutrition & Kitchen Operations
Zoila Huston, In-Home & Community Services
Matthew Vossler, Volunteers & Engagement
Nicole Ballas, Development
Lexi de León, Elder Day Stay



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